



Network + Security + Cloud

CYBER THREATS AND RISKS

Maturing Your Incident Response Capabilities

Chong Kwek Wee (CISSP)
Snr Systems Engineer – ASEAN

WE LIVE IN A POST PREVENTION WORLD

INDUSTRY	NUMBER OF SECURITY INCIDENTS				CONFIRMED DATA LOSS			
	TOTAL	SMALL	LARGE	UNKNOWN	TOTAL	SMALL	LARGE	UNKNOWN
Accommodation (72)	368	181	90	97	223	180	10	33
Administrative (56)	205	11	13	181	27	6	4	17
Agriculture (11)	2	0	0	2	2	0	0	2
Construction (23)	3	1	2	0	2	1	1	0
Educational (61)	165	18	17	130	65	11	10	44
Entertainment (71)	27	17	0	10	23	16	0	7
Financial Services (52)	642	44	177	421	277	33	136	108
Healthcare (82)	234	51	38	145	141	31	25	85
Information (51)	1,496	36	34	1,426	95	13	17	65
Management (55)	4	0	2	2	1	0	0	1
Manufacturing (31-33)	525	18	43	464	235	11	10	214
Mining (21)	22	1	12	9	17	0	11	6
Other Services (81)	263	12	2	249	28	8	2	18
Professional (54)	347	27	11	309	146	14	6	126
Public (92)	50,315	19	49,596	700	303	6	241	56
Real Estate (53)	14	2	1	11	10	1	1	8
Retail (44-45)	523	99	30	394	164	95	21	48
Trade (42)	14	10	1	3	6	4	0	2
Transportation (48-49)	44	2	9	33	22	2	6	14
Utilities (22)	73	1	2	70	10	0	0	10
Unknown	24,504	144	1	24,359	325	141	1	183
TOTAL	79,790	694	50,081	29,015	2,122	573	502	1,047

THE INVISIBLE MAN...OR MALWARE



THE INVISIBLE MAN...OR MALWARE



New Zeus Variant Uses Sophisticated Control Panel: Researchers ***"Date: Jan 29, 2015"***

"The new Zeus variant has been used to target major Canadian banks, including the National Bank of Canada, the Royal Bank of Canada, and the Bank of Montreal."

"Furthermore, the threat doesn't raise too much suspicion since browser security is bypassed and no SSL warnings are generated."



GameOver Trojan hides activities in SSL connections to defraud victims ***"Date: Oct 7, 2013"***

"Instead of receiving instructions from an attacker-operated command-and-control server, the Upatre downloader uses an encrypted SSL connection to download malware directly from compromised web servers."

TERMINAYOR – RISE OF RANSOMWARES

CTB-Locker ransomware hits over 100 websites

The new threat is written in Web server directories.



One of the first attacks with this Web-based version of CTB-Locker was reported on Feb. 12 when the website of the British Association for Counselling and Psychotherapy fell victim to it.

It wasn't immediately clear at the time whether the website was affected by a real ransomware attack or if it was just an attempt to scare the website owners. Some people were understandably skeptical because the CTB-Locker name had previously only been associated with Windows ransomware.

Researchers from Stormshield, a subsidiary of Airbus Defence and Space, have since managed to obtain a full copy of the malicious code from another affected website. In fact they they found 102 websites that have been infected with this Web-based ransomware so far.

It's not yet clear how the attackers gained access to those websites in order to install CTB-Locker. Blaming a specific vulnerability in a popular content management system (CMS) like WordPress is hard, because some of the affected websites did not use a CMS, the Stormshield researchers said in a [blog post](#) Friday.

THE QUESTIONS TO ASK

- Incident Response should answer the following:

What are you looking for? _____

Why should you care about it? _____

Where was this seen? _____

What exactly were they doing and how? _____

What were they looking to exploit? _____

Why were they doing it? _____

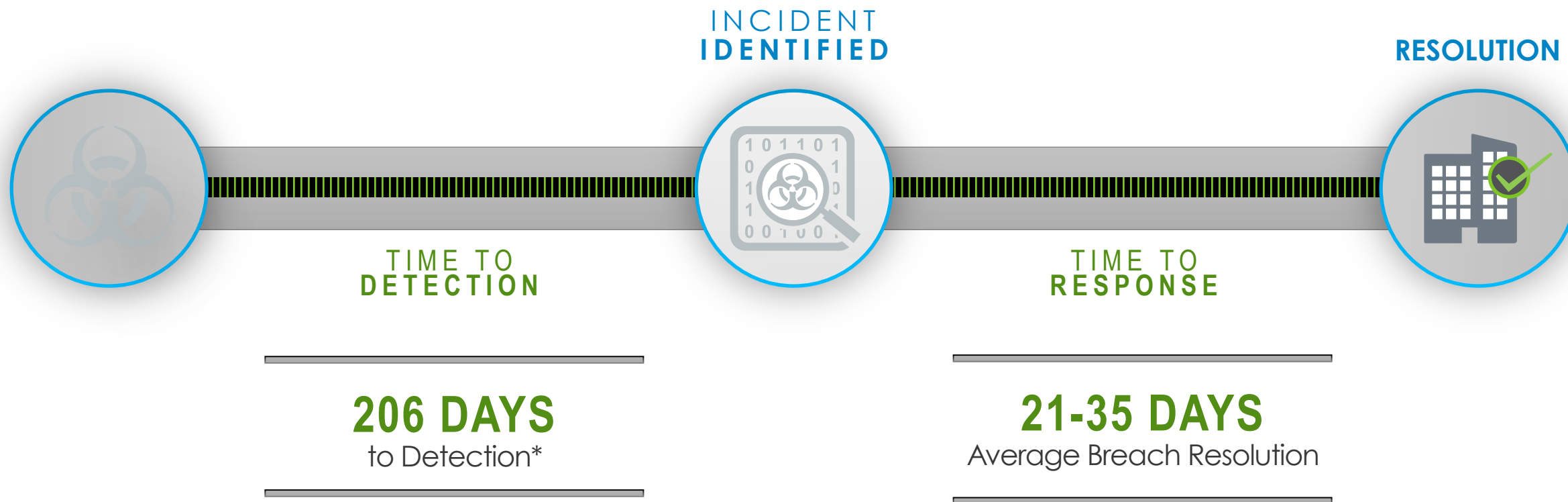
Who is responsible for this threat? _____

What can I do about it? _____



THE EXPANDING WINDOW OF EXPOSURE

TODAY'S REALITY



SHRINKING THE WINDOW OF EXPOSURE

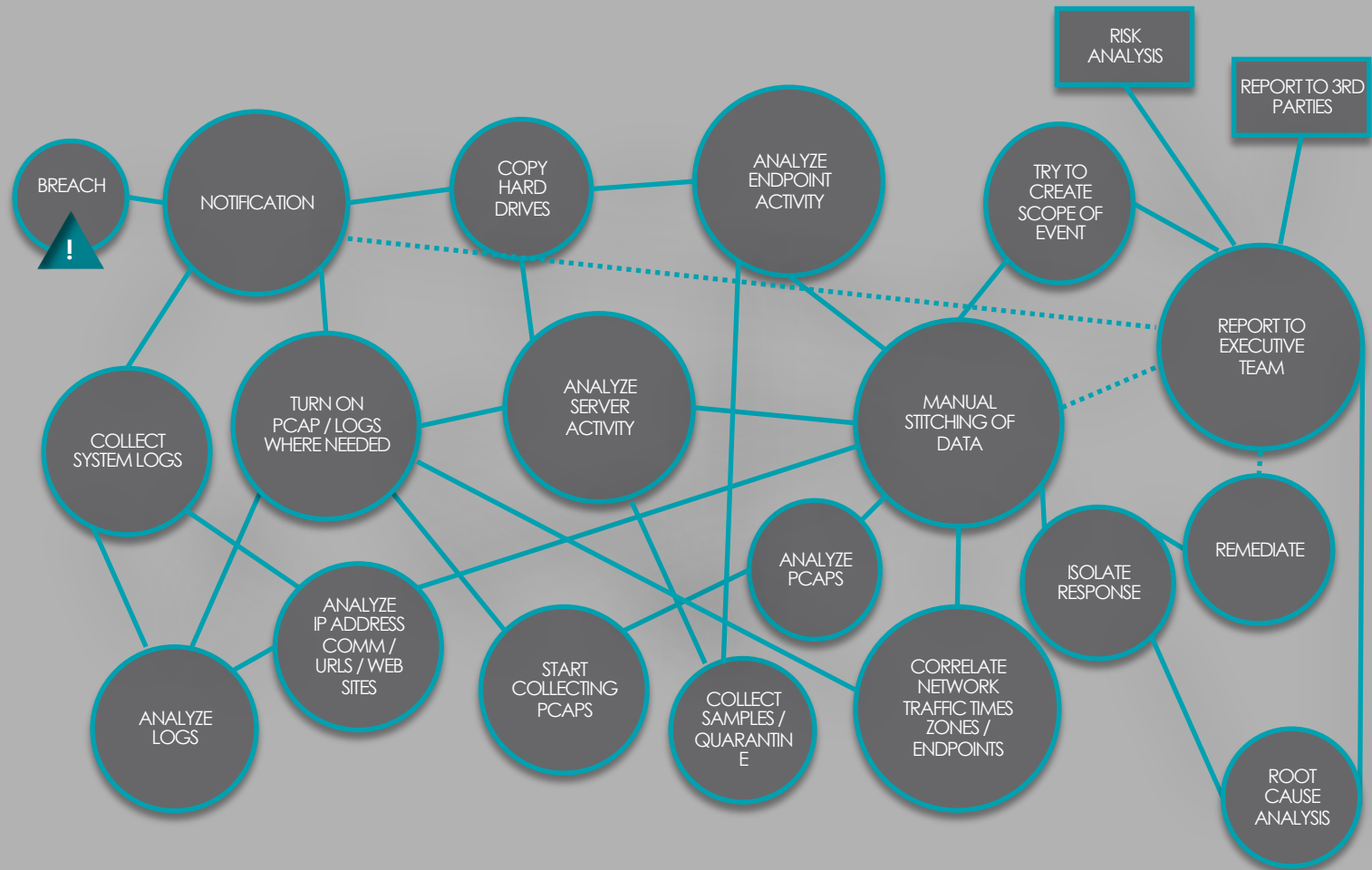


NET RESULT = LOWER COST

manpower, time, exposure to business and mitigated risk

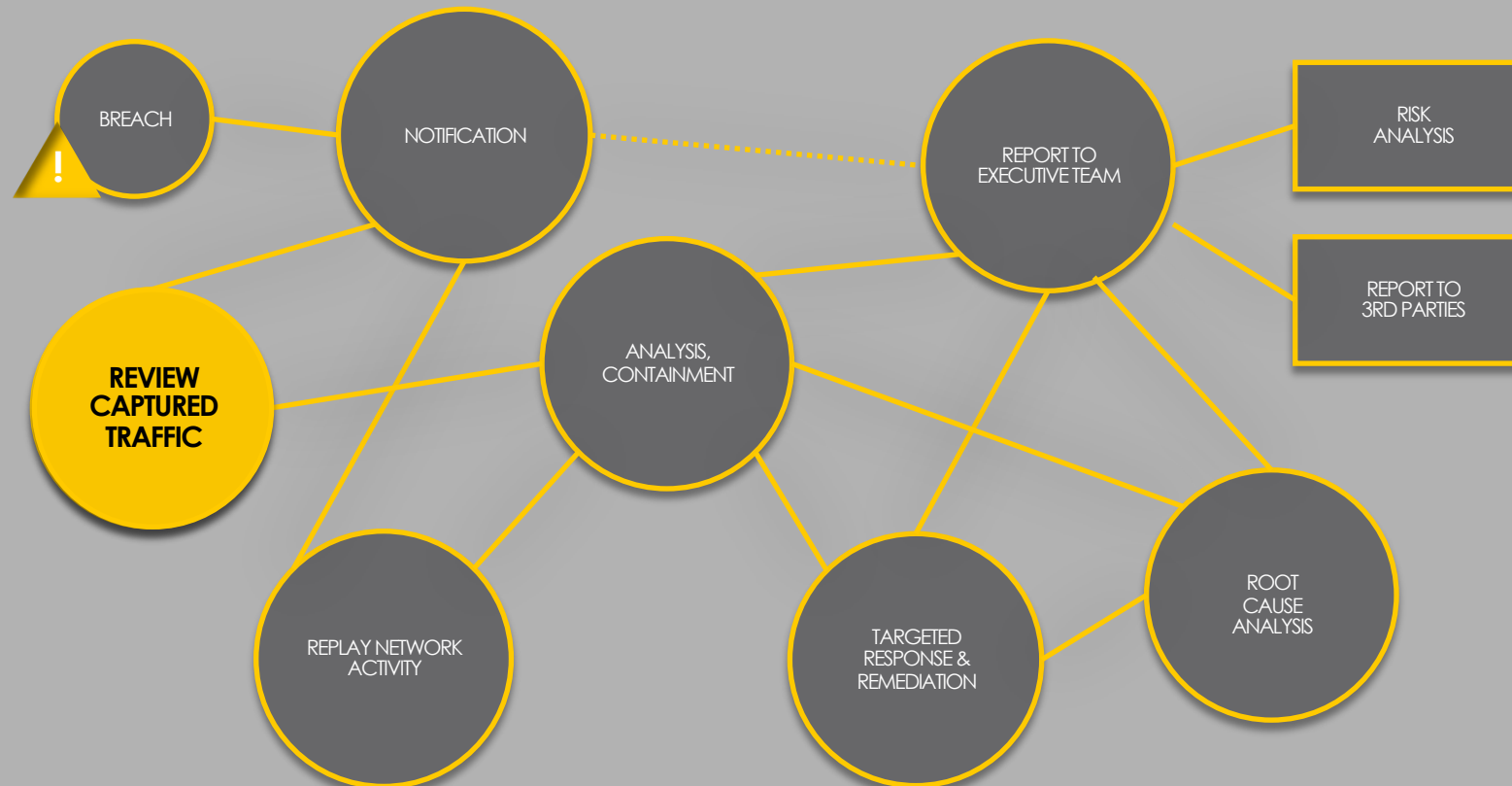
MANUAL FORENSICS

CLEANUP TAKES MONTHS WITH RANDOM PACKET ANALYSIS **WITHOUT COMPLETE RESOLUTION**



BASIC Forensics

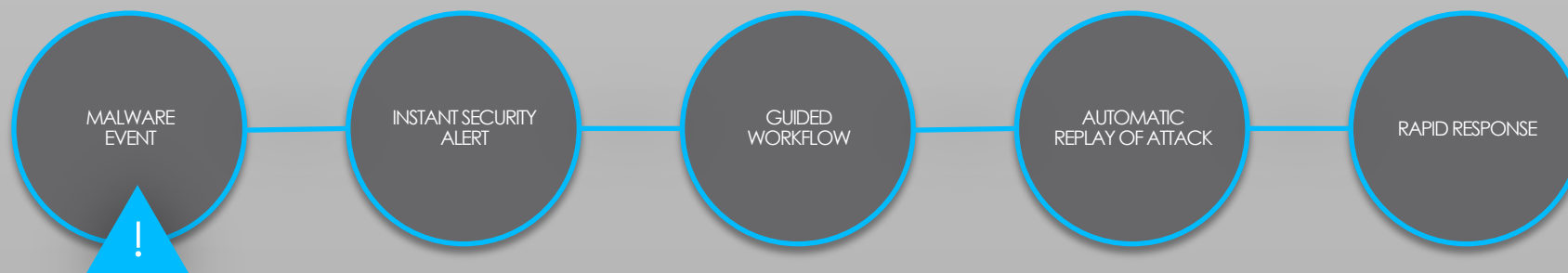
**HISTORICAL
CAPTURE AND
REPLAY
ACCELERATES
RESPONSE AND
MINIMIZES COSTS
DRAMATICALLY**



PROACTIVE INCIDENT RESPONSE

**FAST DETECTION
OF MALWARE WITH
RAPID RESPONSE**

**MINIMIZES COSTS
RESULTING FROM
BREACH**



MATURING INCIDENT RESPONSE CAPABILITIES

PROACTIVE INCIDENT RESPONSE



THREAT DETECTION

- FILE
- WEB
- MAIL

MALWARE

- STATIC CODE
- BEHAVIORAL
- EMULATION

ENRICHED INVESTIGATION



SIEM INTEGRATION

- SPLUNK
- ARCSIGHT
- Q1 RADAR

ENDPOINT INTEGRATION

- GUIDANCE
- COUNTERTACK
- BIT9+CARBON BLACK
- DIGITAL GUARDIAN
- TRIPWIRE
- PROMISEC

RETAIN EVIDENCE & IMPACT



RECORD

- FULL PACKET CAPTURE
- EVIDENCE PRESERVATION

REPLAY

- FILE RECONSTRUCTION
- FILE ANALYSIS

SEARCH / METADATA

- REAL-TIME INDEXING
- OVER 2000 APPLICATIONS
- APP AWARENESS

THE HIGH PRICE OF TOO MANY ALERTS

“Two-thirds of the time spent by security staff responding to malware alerts is *wasted* because of faulty intelligence.”



**Weekly
Alerts**
16,937

**‘Reliable’
Alerts**
19%

**‘Investigated’
Alerts**
4%

**Average
Annual Cost**
\$1.27M

CAR ALARM SYNDROME

“...in the case of each large breach over the past few years, **the alarms and alerts went off but no one paid attention to them.**”

—Gartner Analyst Avivah Litan
Computerworld, 3/14/14

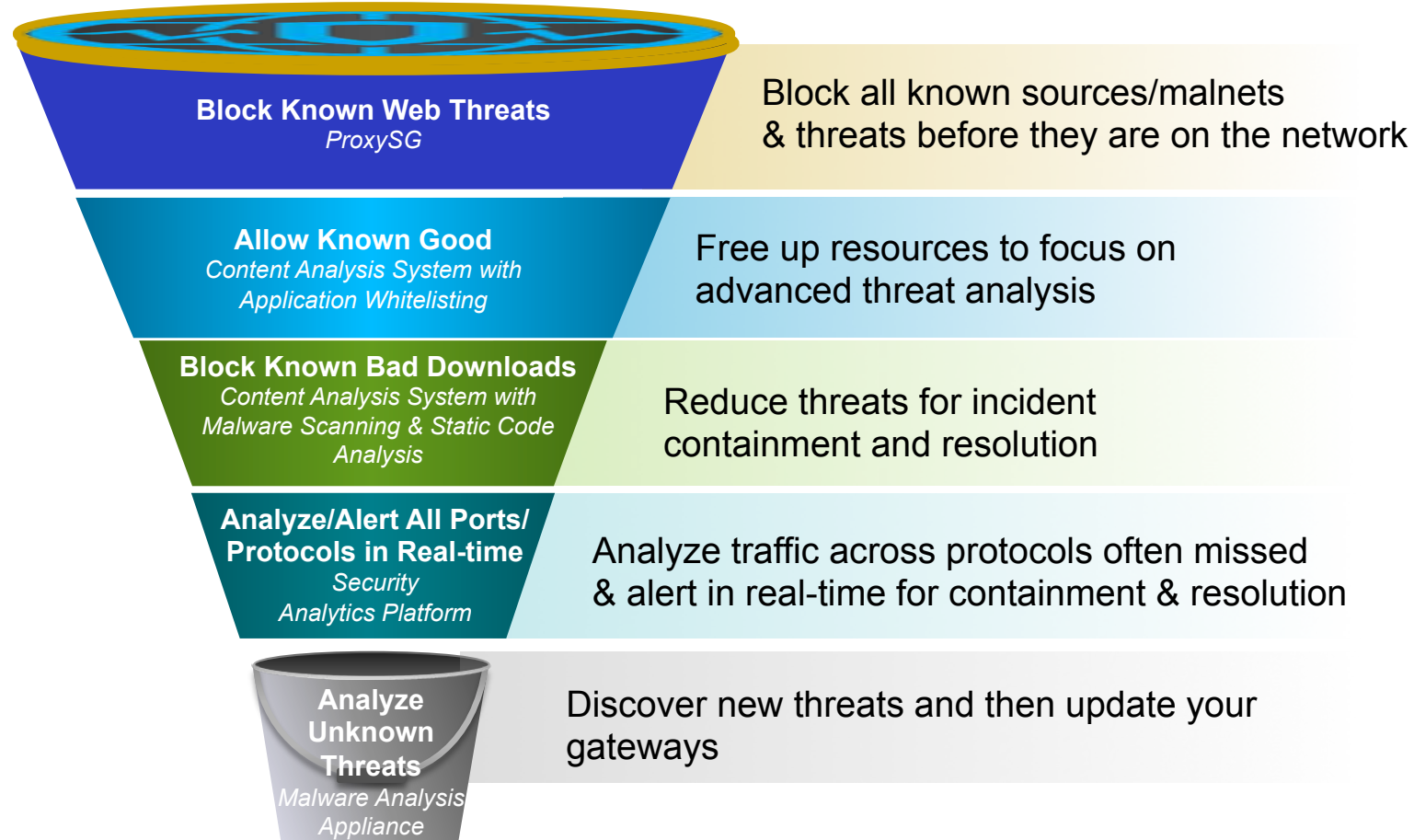
“....the Security software sent an alert with the generic name “**malware.binary**”. It is possible that the staff could have viewed this alert as a false positive if the system was frequently alarming.”

– US Senate Commerce Committee Report. 3/26/14



FOCUSING YOUR EFFORTS

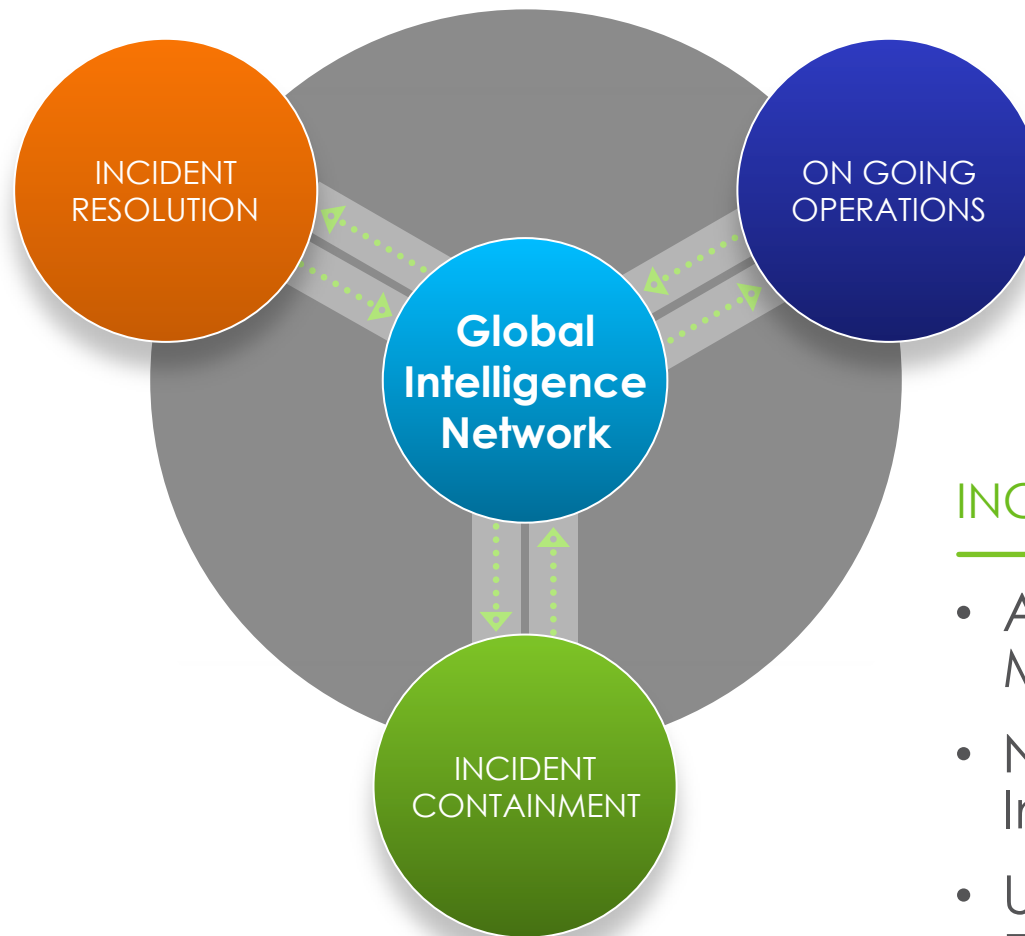
Avoid the Car Alarm Syndrome



ADVANCE THREAT DEFENSE LIFECYCLE

INCIDENT RESOLUTION

- Investigate and Remediate Breach
- Threat Profiling and Eradication
- Retrospective Escalation



ON GOING OPERATIONS

- Detect and Protect
- Block ALL Known Threats
- Fortify and Operationalize

INCIDENT CONTAINMENT

- Analyze and Mitigate
- Novel Threat Interpretation
- Unknown Event Escalation

BLUE COAT GLOBAL INTELLIGENCE NETWORK

75 Million users

1 Billion+
daily categorized web
requests

3.3 Million+
threats blocked daily

80 categories

55 languages

Anti-virus AV
scanning

Whitelisting

Malware
expertise

Central cloud
database

Dynamic Real-Time
Ratings

Malware
detection

Next-Generation
Sandboxing

Global Intelligence
Network

3rd party feeds

Quality checks

Unrivalled
Advanced
Threat
Protection &
Defense

Real-time

Cloud-based

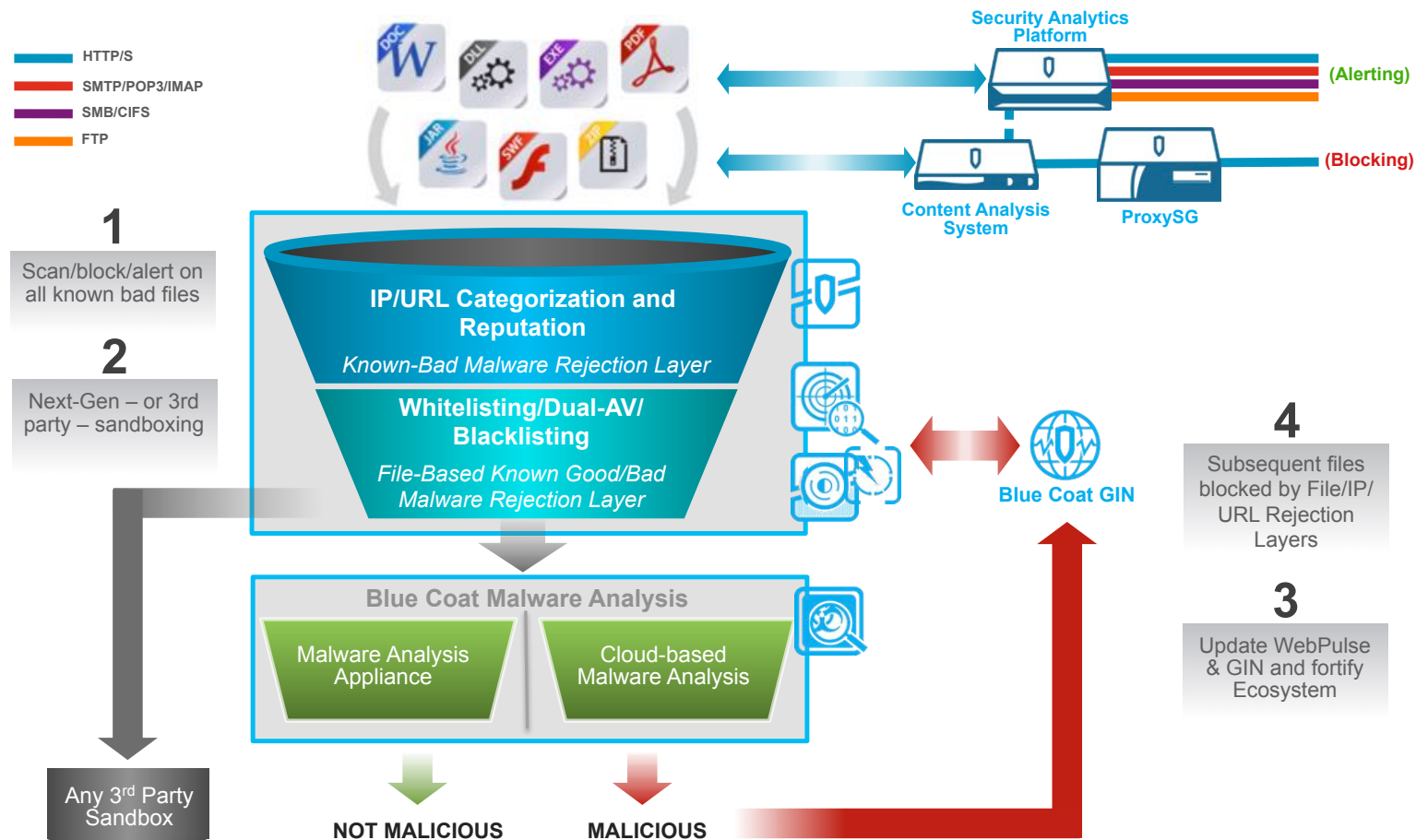
Zero-day Response

Performance and
Scalability

Unrivalled Network
Effect

Blocks 3.3 million threats per day

ADVANCE THREAT PROTECTION BY BLUE COAT

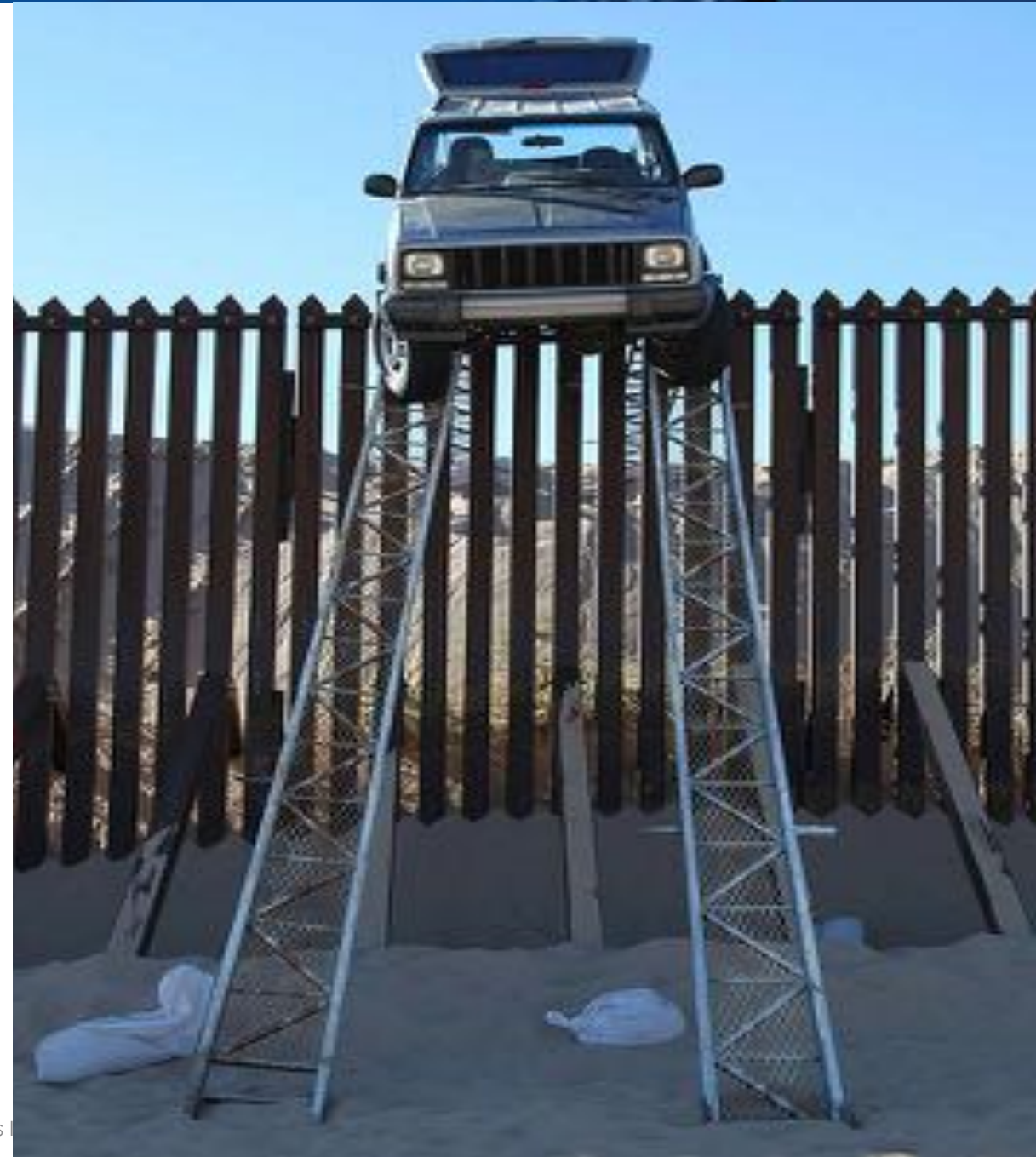




“ Fixed fortifications
are monuments
to man’s stupidity.

”

— General George S. Patton



The background of the slide is a blue-tinted image of a city skyline at night, with several skyscrapers visible. A large, semi-transparent shield shape is overlaid on the right side of the image. On the left side, there is a dark blue horizontal bar containing the Blue Coat logo and tagline.

**BLUE
COAT**

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