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Whose IP Is It Anyways: Tales of IP reputation failures

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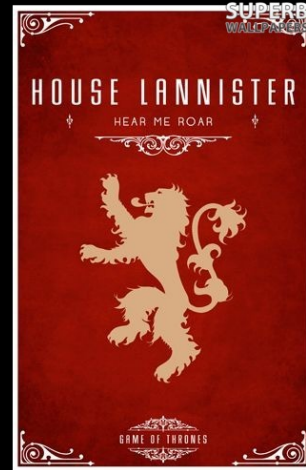
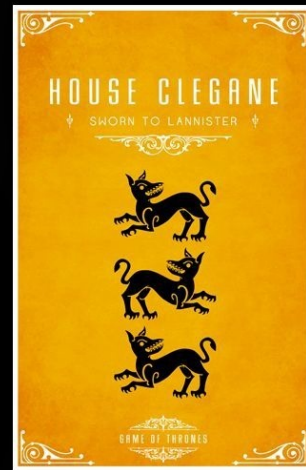
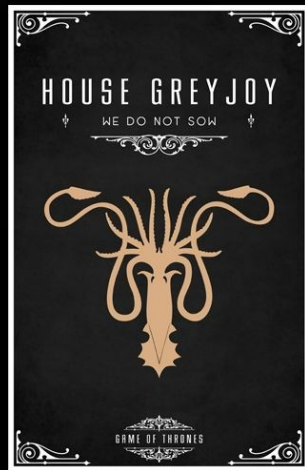
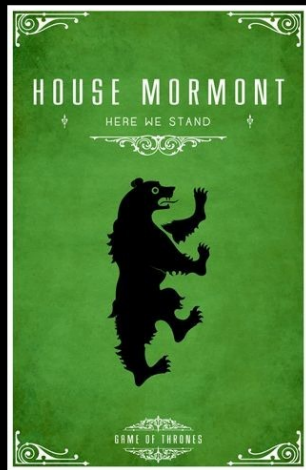
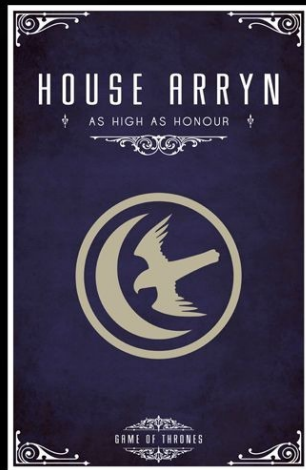
Michael Hamelin

Lead X-Force Security Architect
IBM Security Systems
@HackerJoe

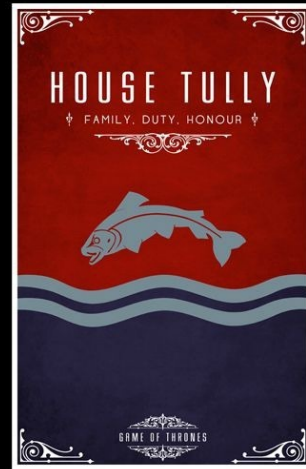
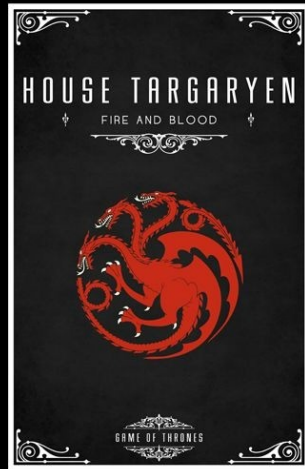
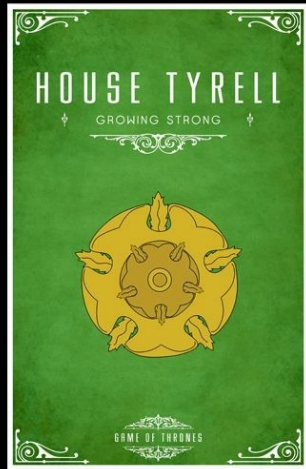


What is reputation?





GAME OF THRONES



HEAR
ME
ROAR
LANNISTER



<i>Game of Thrones</i>	Today on the Internet
<ul style="list-style-type: none">• You wear crests and carry banners	<ul style="list-style-type: none">• We communicate via IP addresses
<ul style="list-style-type: none">• Reputation is often learned by word of mouth	<ul style="list-style-type: none">• We cannot look at a web connection and see a “family crest”
<ul style="list-style-type: none">• Reputation might also be called Gossip	<ul style="list-style-type: none">• We lookup reputation in third-party systems

We have been conditioned to use IP reputation

We have assigned reputation since we started network security

Trusted		Untrusted
Inside		Outside
DMZ		Partner Network
Good Actors		Bad Actors
Script Kiddies, Activists, State Sponsored Adversaries		

Our first exposure to IP reputation

We deployed firewalls and created our first IP Reputation System



Fighting SPAM with reputation

A good taste of success with IP Reputation

- Dynamic IP Blocking
- Real Time Blackhole Lists
- Trusted Senders
- Domain Keys
- Sender Policy Framework



IP Reputation can improve security

- ◆ Browsing the web
 - Visit a site that downloads an executable
 - Process alert based on an AV engine
 - Blacklist the IP Address
- ◆ Good candidate for IP Reputation blacklist



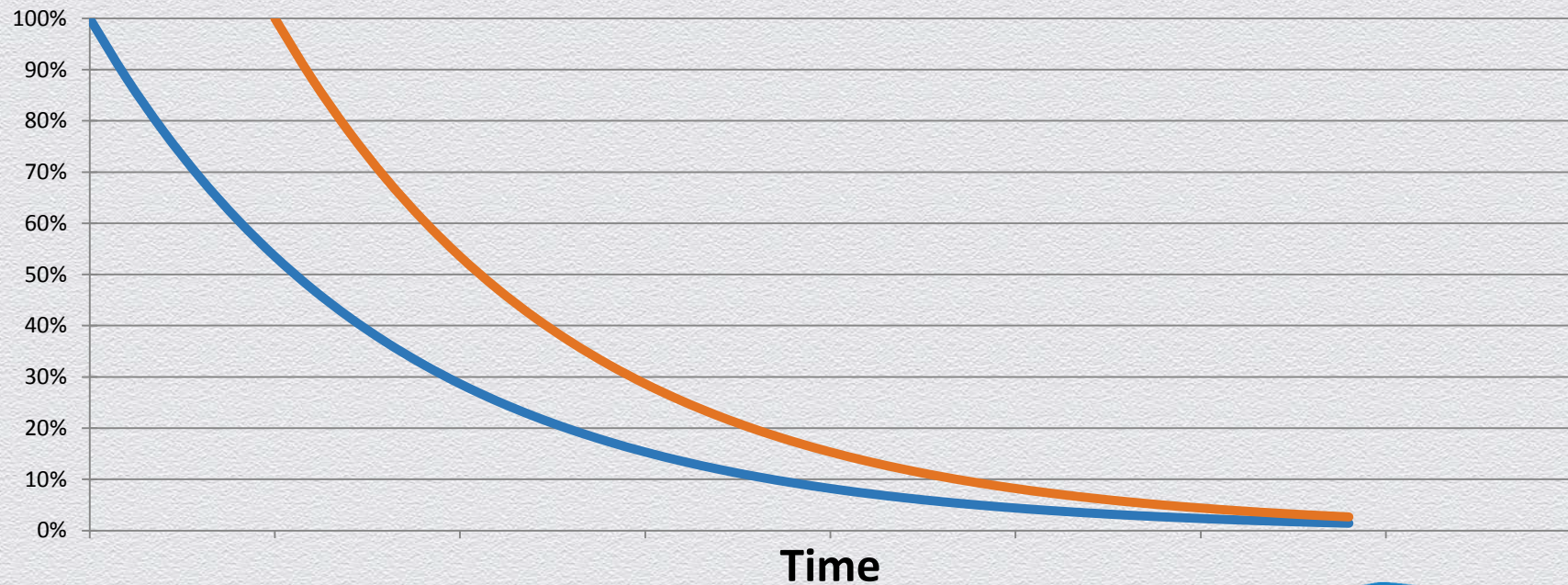
Reputation solves everything

...It's not so easy



List effectiveness decays with age

IP Reputation List Quality



So what else is complicating IP reputation?

- ◆ How about website ownership?
- ◆ How often can you track ownership easily?



Reputation

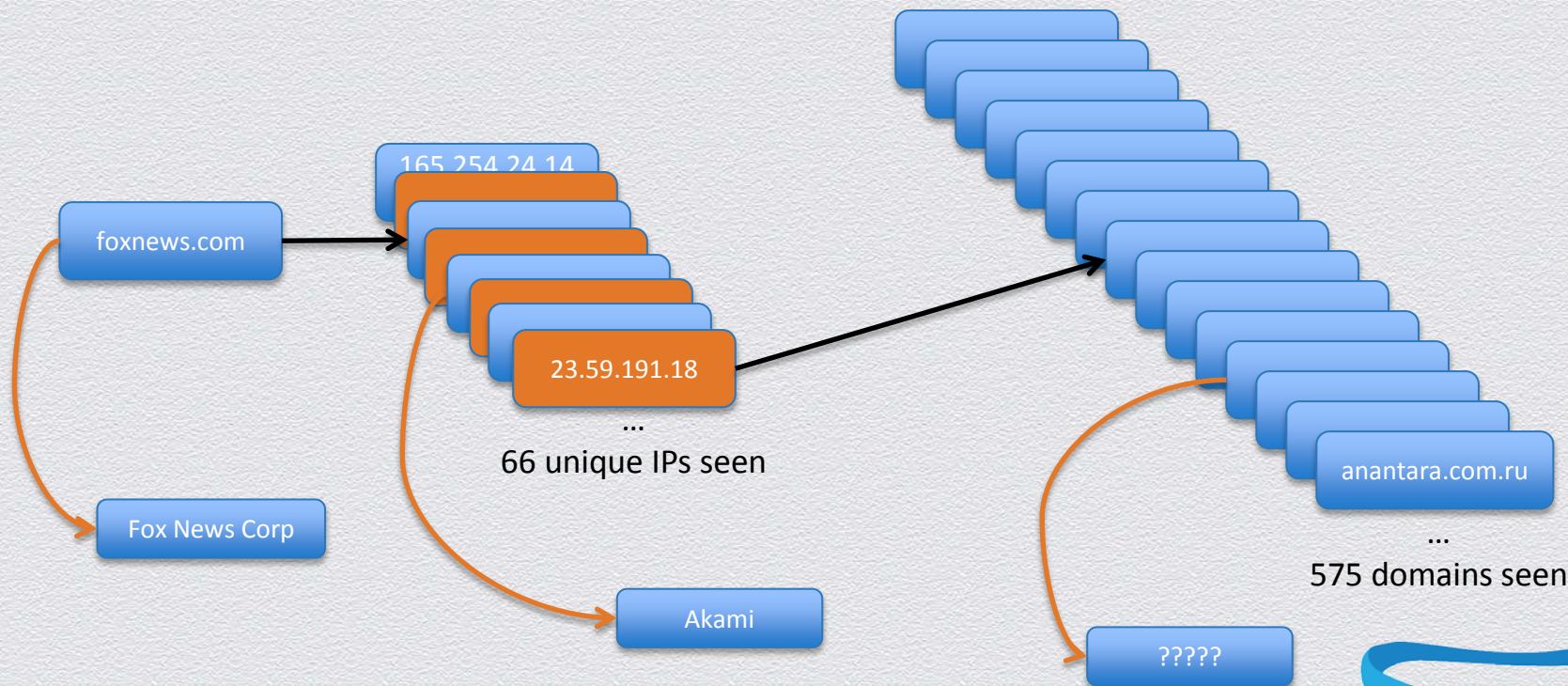
Case study #1

- ◆ We used an IP Reputation feed on our outbound web traffic
 - Malicious sites, anonymous proxy sites, botnet sites, etc.
- ◆ We found we had thousands of ‘false positives’
- ◆ We have 6K+ reports for foxnews.com

What is really happening

- ◆ Start with the 6K reports for Fox News
- ◆ Examine the DNS resolution for foxnews.com
- ◆ Generated a list of IP's that change over time with very short TTL
 - 20 second TTL

Why were some IP addresses flagged



Welcome to CDNs

- ◆ So whose IP's are these?
- ◆ Akamai owns all the IP's
- ◆ So it's not Fox's IP Addresses
- ◆ So the new question, whose reputation am I looking at?

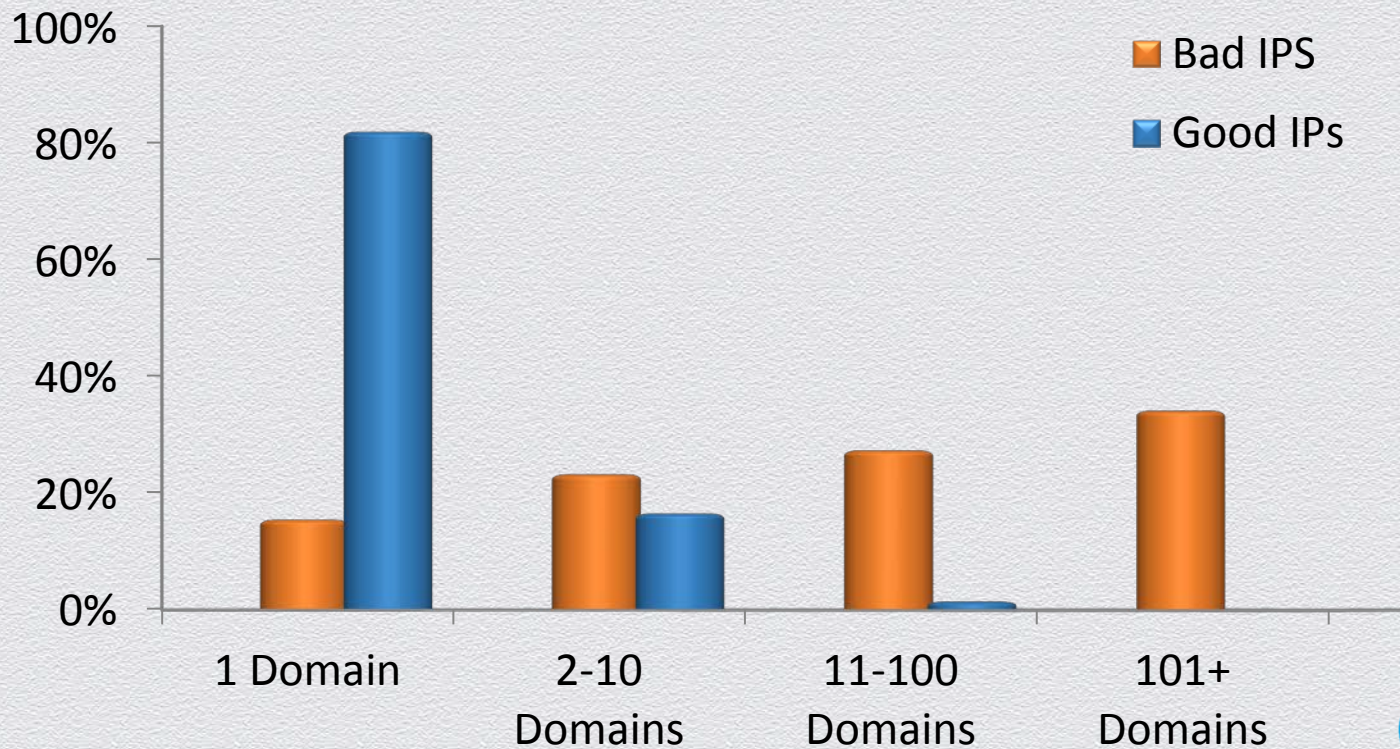
So do you trust this traffic?

- ◆ There are going to be several answers in the room today
- ◆ If you are hyper sensitive
 - These IPs have records of nefarious activity
- ◆ If you are an average site
 - My users didn't go to a nefarious domain

Lesson learned

- ◆ You need to understand **How** you want to use IP Reputation Feeds
- ◆ You should expect to have false positives on round 1
 - If not, someone else made your risk assessment and filtered them out
- ◆ Decide on your own whitelisting
 - i.e. allow Alexia top 1000
 - Easy for domains, harder for IPs

IPs with multiple domains hide more risk



Alert on all botnet activity from firewall logs

- ◆ Sounds like a reasonable IP Reputation problem
- ◆ Botnets communicate with Command & Control (C&C) Servers
- ◆ Buy some feeds on Botnet C&C activity and save the day

Case study #2

- ◆ We used the Botnet IP Reputation feed with our SIEM
- ◆ We created automatic alerts on all outbound connections that matched an IP in the reputation feed
- ◆ We got thousands of email alerts and they are all false positives

Botnet C&C and IP Reputation

- ◆ Large group of false positives pointing to Google
- ◆ Specifically many alerts to a few IPs used by App Engine

Yep, it's the cloud's fault

- ◆ SaaS presents a new problem for IP reputation
- ◆ Again, many domains behind just 1 IP address
- ◆ In this case an email relay used by several botnets lives on Google App Engine

Lesson Learned

- ◆ SaaS providers present a new complication to IP Reputation
- ◆ Bad Guys have been using the cloud for years
- ◆ We can whitelist SaaS providers but is that the right solution?



Aggregate IPs from malware monitoring sites

- ◆ Many sites publish malware DNS and IP lists
- ◆ Many solutions will provide local IOCs from malware samples
- ◆ We can take these aggregate lists and filter against our logs

Case Study #3

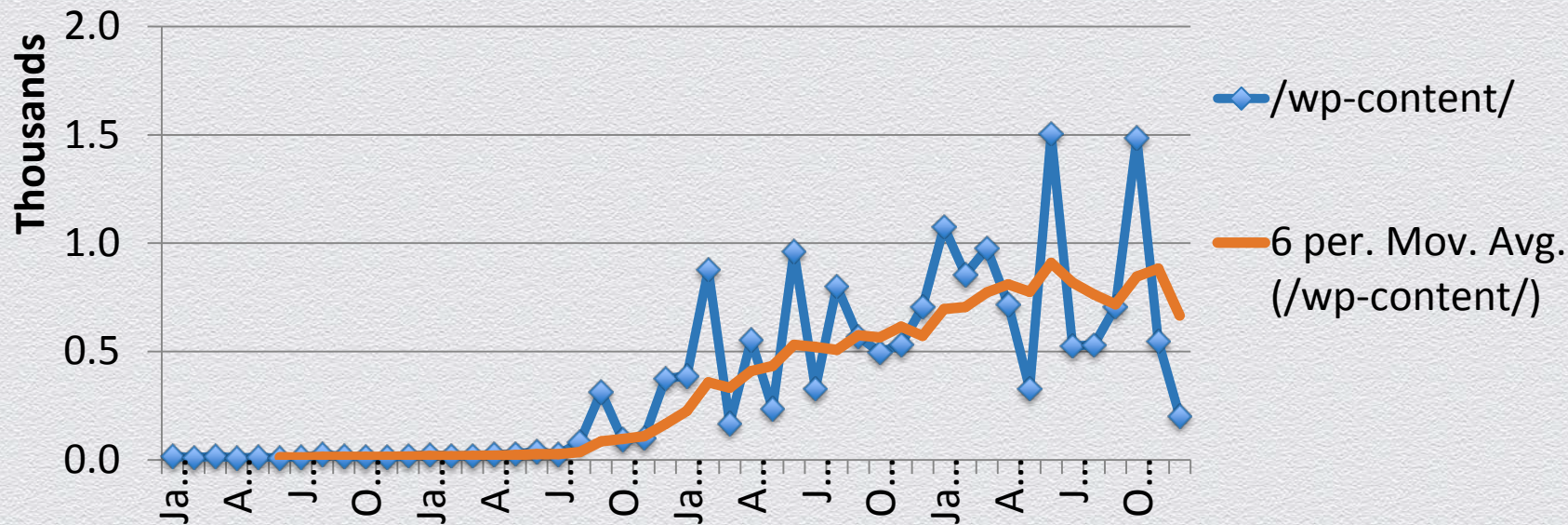
- ◆ Apply IP Reputation from malware feeds to firewall logs
- ◆ SIEM sends an endless stream of alerts from many users browsing activity
- ◆ Desktop AV reports no issues
- ◆ Desktop investigations find no issues

Stolen reputation

- ◆ What went wrong?
- ◆ We applied an IP based malware alert
 - The same Domain *versus* IP Address problems arise
- ◆ Many malware samples are delivered via compromised sites
 - Some are delivered only via one unique URI

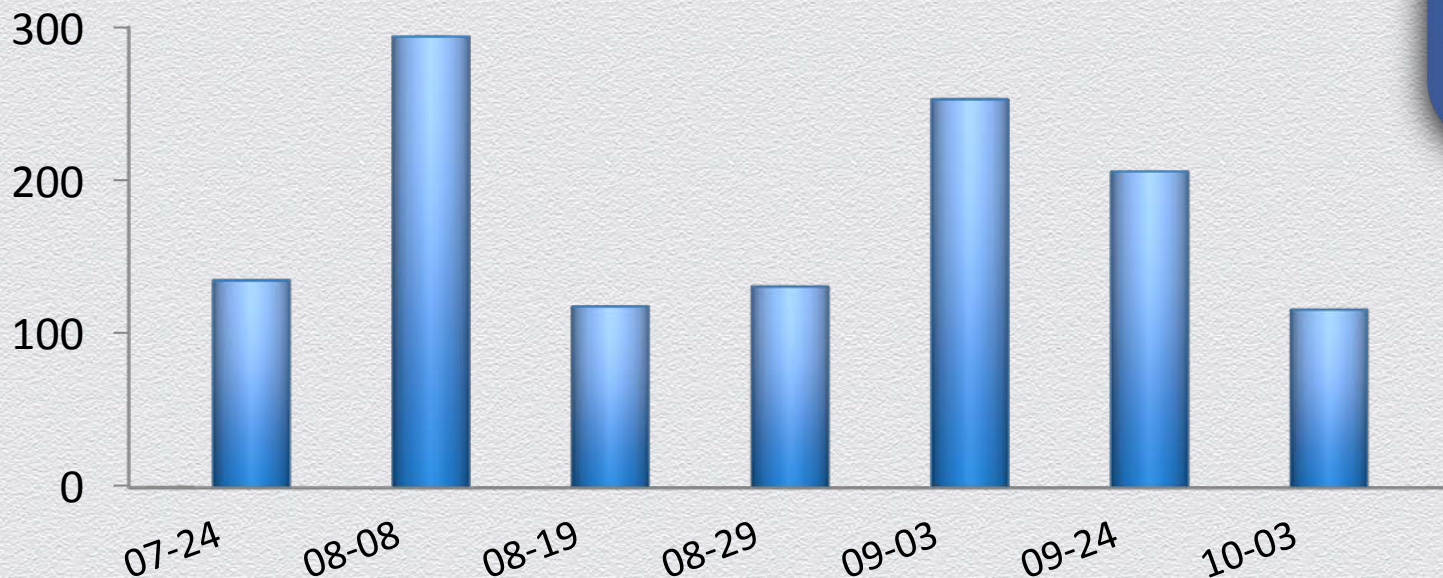
Phishing using compromised WordPress sites

Monthly Unique URLs 2010-2013*



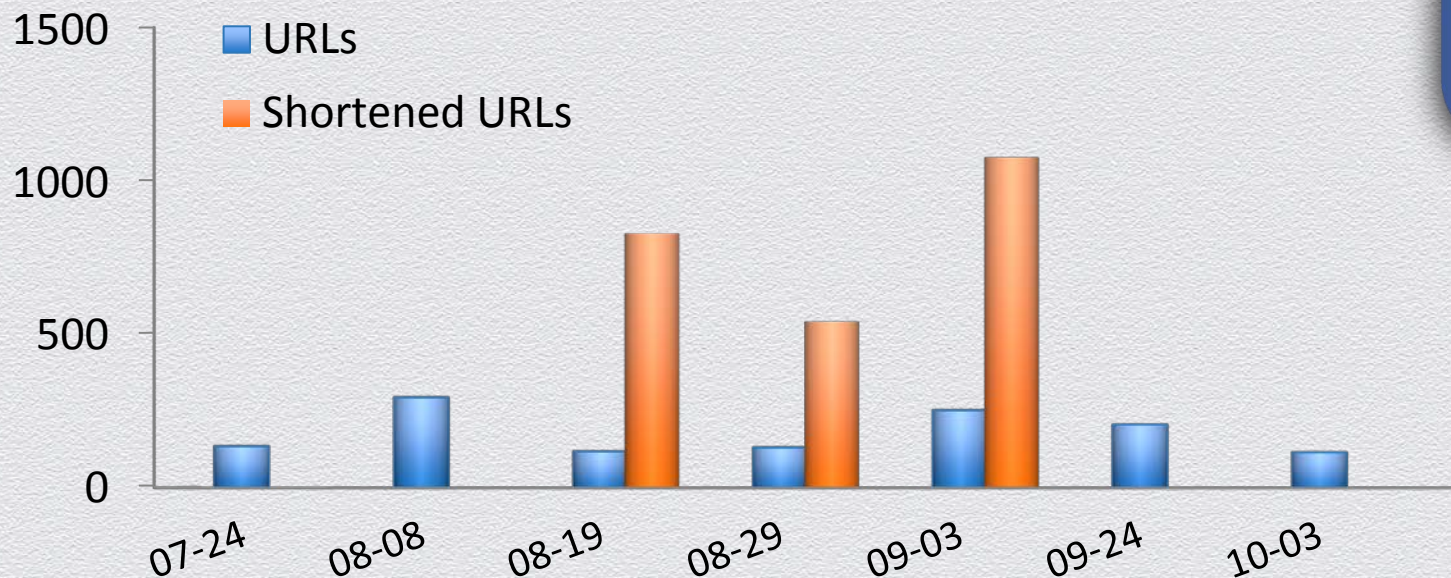
Phishing campaigns can use hundreds of domains

Unique Domains Used per Campaign (2H 2013)



They are even experimenting with URL Shorteners

Unique Domains Used per Campaign



Lesson Learned

- ◆ The Bad Guys know we are using IP Reputation
- ◆ They are continually looking for ways to get around our controls
- ◆ They have found it is relatively easy to **Steal** some **Good Reputation**



Can we implement IP Reputation correctly?

- ◆ That depends...
- ◆ We need to ask the question differently
- ◆ How can Reputation improve security?

Better ways to get there

- ◆ Domain Reputation
 - More specific than IP Reputation
 - False negative for the paranoid/sensitive
 - Partial solution for CDN issue
 - Partial solutions for SaaS issues
 - No help in stolen reputation
 - Full URL blocking will block legitimate site

We need dynamic reputation systems

- ◆ Since ...
 - IP Reputation and Domain Reputation are less than perfect
 - Reputation get stale fast
 - The Bad Guys move very fast

Reputation Best Practices

- ◆ Reputation isn't black and white
 - It's very grey and thus a confidence score is needed on all results
- ◆ Reputation systems need to be active, reach out and touch the net
- ◆ Reputation systems need to be real-time
 - Age is very important
- ◆ System that use Reputation need to query for reputation and confidence scores
- ◆ Reputation scoring must factor in the use case

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Conclusions

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Q & A

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